

Terms and legal requirements

By entering il48scarpe.com website users commit to accept and meet all conditions in this declaration. Moreover, 48scarpe.com points out that brands displayed in the site shall remain their exclusive property.

For any further information you may require email our Customer Service at scarpe.online@libero.it

DELIVERY TERMS

Lead time may be between 24 and 48 hours for Italy and up to 10 days for foreign countries.

DELIVERY COSTS

Clients will be charged for delivery costs.

PRICES

Prices indicated in the general catalogue published on the website cancel all previous ones. All prices include VAT. Including shipping cost for order from Italian territory.

il48scarpe.com reserves the right to change the price of items for sale at any time.

ORDERS

To order our products fill in the proper order form. No orders will be accepted by phone. When filling in an order please enter all requested data.

PAYMENT

Online payments can be made by credit card (Visa, Mastercard, CartaSi, Diners, etc.) through CartaSi and Pay-Pal services".

RIGHT OF WITHDRAWAL (Italian Legislative Decree no. 185 of 22/05/99)

The client has the right to return the products within 10 days of receipt provided they are unused and with packaging sealed and intact. The vendor will refund the amount paid for the returned goods except for delivery costs that remain at the customer's expense. Any defective products shall be reported to the Customer Service by email at scarpe.online@libero.it within 3 days of delivery.

How to exercise the right of withdrawal:

The client shall first send a notification to scarpe.online@libero.it with all requested data:

* order reference number, invoice number, client code number, product subject to withdrawal (please specify the item code), reasons and bank account details. .

How to return goods

1. After activating the withdrawal procedure, insert the original packaging containing the goods in a suitable package so as to safeguard both of them against any damage, writing or alteration. il48scarpe.com reserves the right to reject the returned goods in case of damaged packaging, in default of any original accessories or handbooks and of failure to comply with the above-mentioned procedure.

2. Please send the goods at your expense to the following address: Il 48 SRL, V.le Europa 62 Crema 26013 -CR- It is understood that il48scarpe.com will not refund the goods being subject of the withdrawal in case of failure to receive the goods.

Time needed to receive refund by bank transfer

Within 7 working days of receipt of the goods il48scarpe.com will credit the amount corresponding to the value of the goods indicated in the invoice to the client, excluding the delivery costs, in compliance with art. 5, paragraph 6, Italian Legislative Decree no.185 of 22/05/1999.